

PUBLIC COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	UCOOK Spend/Redeem & Win (Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)
3.	Start date of Competition	00:01 on Thursday, 16 July 2026
4.	End date of Competition	23:59 on Tuesday, 15 September 2026 (Competition Period)
5.	What are the requirements to enter the Competition?	5.1 permanently reside in the Republic of South Africa. 5.2 be 18 years old or older. 5.3 be a cardholder of a Standard Bank personal credit, cheque or debit card (Card) which Card is in good standing at the commencement of this Competition Period; and 5.4 be an existing member of Standard Bank's UCount Personal Rewards programme (UCount Rewards) whose account is in Good Standing (as defined in the UCount Rewards terms and conditions).
6.	How to enter the Competition	Spend or Redeem at UCOOK using your qualifying standard bank card or activated UCount Rewards card and stand a chance to win R25 000 in UCOOK vouchers. Every qualifying transaction is one entry into the draw.
7.	How many times you can enter the Competition	7.1 No limit to the number of times (Within the Competition Period). 7.2 Every qualifying transaction is one entry into the draw.
8.	What is the Prize	5 x R5 000 UCOOK vouchers (R25 000) (Prize)
9.	Number of Prize winners	Five lucky winners stand a chance to win R25 000 in UCOOK vouchers.
10.	How Prize winner/s is/are selected?	The Prize winners will be chosen through a draw conducted by our risk governance department on the 08 October at 30 Baker Street, Rosebank, 2196.

11.	Date that we will determine the Prize winner/s	08 October 2026
12.	Date that we will notify the prize winner/s	Between 12 October and 23 October 2026
13.	How we will contact the Prize winner	Telephonically and/or electronically
14.	How the Prize will be awarded to the Prize winner	Prizes will be allocated no later than 30 October 2026
15.	Other terms	UCOOK Voucher Terms: The UCOOK vouchers awarded as Prizes are subject to UCOOK's standard terms and conditions and any campaign-specific terms and conditions applicable to the vouchers at the time of issue. Unless expressly stated otherwise: - the vouchers may not be exchanged for cash; - the vouchers may be limited to one use per customer; - the vouchers may exclude selected brands, products or categories; and - the vouchers may not apply to gift cards, delivery fees, bundles or products already offered at a discount. Winners should redeem their vouchers before the applicable expiry date, where an expiry date applies, after which the vouchers will no longer be valid.

10. GENERAL

10.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

10.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.

10.2.A. UCOOK is the sponsor and fulfiller of the Prize only. UCOOK is not the promoter or administrator of the Competition and is not responsible for the administration, operation or conduct of the Competition, including the collection or validation of entries, the verification of qualifying transactions, the selection of winners or the resolution of any disputes relating to the Competition.

10.3 These Terms are governed by the Consumer Protection Act 68 of 2008.

- 10.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 10.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 10.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 10.7 ***We reserve the right to amend these Terms.***
- 10.8 We must process your personal information to make the Competition available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition. **By accepting a Prize, each Prize winner acknowledges and agrees that Standard Bank may share the winner's personal information (including contact details) with UCOOK solely for the purposes of verifying the winner's details and facilitating the fulfilment and delivery of the Prize. Standard Bank and UCOOK will process such personal information in accordance with the Protection of Personal Information Act, 4 of 2013, and only to the extent necessary for the administration and fulfilment of the Prize.**
- 10.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 10.9.1 ***a Prize winner's entry is not valid.***
- 10.9.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
- 10.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
- 10.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 10.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 10.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 10.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date

on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.

- 10.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 10.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 10.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 10.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 10.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 10.17 The following people cannot participate in the Competition:
 - 10.17.1 directors, employees, agents or consultants of Standard Bank; or
 - 10.17.1 immediate family members of any of the persons specified in clause 10.17.1;
 - 10.17.2 suppliers of any goods or services under the Competition.