

THE HIGHER YOUR TIER LEVEL, THE MORE UCOUNT REWARDS POINTS YOU EARN!

10 REWARDS POINTS = R1
1 000 REWARDS POINTS = R100

THERE ARE FIVE TIER LEVELS.

5	875+ Tiering Points	
4	725 – 874 Tiering Points	3
2	400 – 574 Tiering Points	1
		0 – 399 Tiering Points

- The Tier Level you are placed in is calculated on Tiering Rules based on your banking activity and products and services you use every month.
- Your Tier Level is calculated every month, from the 1st to the last day of the month.
- For information on how to move up a Tier Level, you can use the **Tier Estimator** on **standardbank.co.za/ucount** or on the **Standard Bank Banking App** or call us on **0860 82 68 68**.

Contact Centre:
0860 UCOUNT (82 68 68)

Email Address:
enquiries@ucount.co.za

Lost Card:
0860 82 68 68

**Fraud relating to Card, Internet Banking/
Mobile Banking/Phishing:**
0800 222 050 or report it to:
reportfraud@standardbank.co.za

Operating Hours:
Monday to Friday
Saturdays
Sundays and Public Holidays
Lost Card
Fraud relating to Card, Internet
Banking or Mobile Banking
8am to 5pm
8am to 12 noon
Closed
24 hours
24 hours

Terms and Conditions and Programme Rules Apply:
To view the most recent UCount Rewards Terms and Conditions and Programme Rules, please visit standardbank.co.za/ucount

You can view your Rewards Points balance at any time:

- On the UCount Rewards in-App platform on the Standard Bank Banking App.
- On our website: standardbank.co.za/ucount
- You can SMS 'Balance' to 45224.

SMS costs R1, free and bundled SMSs do not apply.

Authorised financial services and registered credit provider (NCRCP15).
The Standard Bank of South Africa Limited (Reg. No. 1962/000738/06).
GMS-26369 07/2025.
standardbank.co.za
UCP 116 07/2025

If we do not solve your problem or if you are not happy with the way your problem was solved, then you may use the services of the Ombud, who can be contacted in one of the following ways:
By telephone on 0860 800 900, by email at info@nfosa.co.za or through the website at nfosa.co.za

 **MBUDSMAN**
FOR BANKING SERVICES



**Standard
Bank**



UCOUNT
REWARDS

WELCOME TO THE UCOUNT REWARDS PROGRAMME.

THERE ARE 5 EASY WAYS TO EARN:

1. **Card Rewards**
2. **Fuel Rewards**
3. **Choose Your Own Rewards**
(Grocery, Fashion or Lifestyle)
4. **Retailer Rewards**
5. **Goals and Gains**

You are already earning Rewards Points every time you use your qualifying Standard Bank Credit Card, Evolve Card, Cheque and/or Debit Card.

YOUR ONLINE UCOUNT REWARDS PROFILE WILL ALLOW YOU TO:

1. **Check your UCount Rewards Points balance.**
2. **Activate your UCount Rewards card.**
3. **Change your UCount Rewards card PIN.**
4. **Check which UCount Rewards Tier Level you're on and find ways to move up a Tier Level.**
5. **Manage your profile – update your details.**
6. **Choose Your Own Rewards category option.**

To redeem Rewards Points online or in-store at our **Rewards Retailers, Checkers, Shoprite, Sixty60, Astron Energy, Caltex and Bidvest Premier Airport Lounges**, you will need your activated Rewards Card and PIN. Remember that to redeem your Rewards Points online at our Rewards Retailers, you will need a 3D SecureCode.

Card Rewards

EARN UP TO
1%*

back in Rewards Points on all card purchases.

Fuel Rewards

EARN UP TO
R10*

back in Rewards Points per litre of fuel and oil at participating **Caltex** and **Astron Energy** service stations.

Choose Your Own Rewards (Grocery, Fashion or Lifestyle)

EARN UP TO
40%*

back in Rewards Points on all purchases at **Checkers Sixty60** and **Shoprite Sixty60**, up to **30%*** back in Rewards Points on all purchases **in-store at Checkers, Checkers Foods, Checkers Hyper, Shoprite and Shoprite Hyper (when you choose the Grocery Rewards category in Choose Your Own Rewards)** and up to **20%*** back at our other Rewards Retailers.**

Retailer Rewards

UP TO
30%*

back in Rewards Points at our Rewards Retailers. Visit standardbank.co.za/ucount to view all the latest Rewards Retailers.

Goals and Gains

GET ALL THE GAINS (BONUS REWARDS POINTS AND VOUCHERS)

when you achieve your Goals, by accessing Goals and Gains in the UCount Rewards in-App platform on the Standard Bank Banking App. You'll receive new Goals every 1st Wednesday and 3rd Wednesday of the month.

YOU CAN REDEEM YOUR UCOUNT REWARDS POINTS IN THE FOLLOWING WAYS:



Redeem your Rewards Points for all purchases at **Checkers, Checkers Foods, Checkers Hyper, Checkers Sixty60, Shoprite, Shoprite Hyper and Shoprite Sixty60**.



Fill up with fuel and oil at participating **Astron Energy** and **Caltex** service stations or grab something to eat at **FreshStop**.



Shop for thousands of great deals in-store and/or online at our **Rewards Retailers**.



Save when you invest into an **AutoShare Invest Account, PureSave, Notice Deposit or Tax Free Investment Account**.



See the world with amazing **local and international travel deals** from the Travel Mall.



Travel in style with access to **Bidvest Premier Lounges** at South African Airports.



Shop a range of electronic vouchers on the **UCount Rewards Online Redemption Portal**.



Fund a student on **FEENIX™**, our crowd-funding platform.



Use your UCount Rewards Points as a payment method for parking with the **admyt App** and enjoy ticketless parking that offers great convenience.



Use your Rewards Points to reduce your **Revolving Loan (RL)** or **Term Loan balance**.



Pay school and varsity fees or donate to a school or university of your choice via **School-Days®** and **Varsity-Days®**.



Donate your Rewards Points to the **Gift of the Givers Foundation** and help communities in need.



Redeem your UCount Rewards Points* using your activated UCount Rewards Card to pay for your rental of your safe deposit vault with **IBV International Vaults** or make gold and silver bullion purchases with **IBV Gold** through **IBVGold.com** or at any of the seven South African branches.

Rewards Retailers listed as at July 2025. For Rewards Points, earn rates and updated Rewards Retailers information, please visit the UCount Rewards website.

*Ts&Cs apply.

** Visit the website for the list of the retailers in each category.