

**THE STANDARD BANK OF SOUTH AFRICA LIMITED (STANDARD BANK/WE/US/OUR)**  
**TERMS AND CONDITIONS (TERMS) FOR THE UCOUNT REWARDS**  
**BUILDERS, GAME AND MAKRO (PARTICIPATING RETAILERS) TROLLEY DASH**  
**COMPETITION (COMPETITION)**

*Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.*

**1. DURATION**

The Competition starts at 00:00 on Friday, 1<sup>st</sup> March 2024 and ends at 23:59 on Tuesday, 30<sup>th</sup> April 2024 (**Competition Period**).

**2. REQUIREMENTS**

To qualify for the Competition, you must:

- 2.1.1 permanently reside in the Republic of South Africa;
- 2.1.2 be 18 years or older;
- 2.1.3 you are a cardholder of a Standard Bank personal debit, credit, or cheque card (**Card**) which Card is in good standing at the commencement of this Competition Period; or
- 2.1.4 you are an existing member of Standard Bank's UCount Retail Rewards programme (**UCount Rewards**) whose account is in Good Standing (as defined in the UCount Rewards terms and conditions).

**3. HOW TO ENTER**

- 3.1 You must use your Card or redeem your UCount Rewards Points to pay for a single transaction for R500 or more at Masstores (Pty) Ltd t/a Game or Makro or Massmart Retail (Pty) Ltd t/a Builders during the Competition Period (**Transaction**) and you will receive an entry into the Competition.
- 3.2 Every Transaction qualifies for an entry into the Competition and you may enter as many times as you want during the Competition Period.
- 3.3 Every Credit Card Transaction qualifies for 3 entries into the Competition.

#### 4. PRIZES

- 4.1 3 (three) entrants will win a trolley dash experience valued at a maximum of R10 000 (ten thousand Rand). **(Prize)** There will be 1 (one) trolley dash at the store (Builders, Game and Makro) where the Transaction was concluded.

#### 5. PRIZE DRAWS

- 5.1 We will choose the Prize winner through a draw conducted by our risk governance department on 15<sup>th</sup> May 2024 at 30 Baker Street, Rosebank, 2196. The first valid entry drawn will win the Prize.
- 5.2 A representative of ours will notify the Prize winner between the 17<sup>th</sup> and 27<sup>th</sup> May 2024 by telephone and/or email.
- 5.3 Once the Prize winner accepts the Prize, arrangements for the trolley dash will be made. The trolley dash must take place before 30<sup>th</sup> June 2024.

#### 6. PRIZE CONDITIONS

- 6.1 ***Standard Bank may in its sole discretion change the date and the relevant store where any trolley dash experience will take place based on information received by the Prize winners relating to their proximity and availability to attend the trolley dash, provided it consults with Builders before making such change.***
- 6.2 ***The trolley dash experience will commence at 08h15 and the Prize winner must ensure they are at the relevant Builders, Game or Makro store at the indicated time.***
- 6.3 ***The trolley dash experience consists of a standard shopping size trolley in which the Prize winner must fill it with as many items as possible in 3 (three) minutes subject to the value limitation.***
- 6.4 ***The Prize winner may only select items up to a maximum value of R10 000. If there are items in the trolley that are more than R10 000, the Prize Winner will have the option of paying the difference, otherwise the items exceeding the value of R10 000 must be returned to the shelf.***

- 6.5 ***If the Prize Winner runs out of time and does not manage to fill the trolley with items up to a maximum of R10 000 and/or selects items that are less than the value of R10 000, the Prize Winner will not receive cash or vouchers that add up to the difference in value of R10 000 and the Prize winners agree that he/she will forfeit (lost) the difference.***
- 6.6 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. By entering the Competition, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Competition.***
- 6.7 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
- 6.7.1 ***a Prize winner's entry is not valid.***
- 6.7.2 ***a Prize winner has breached these Terms.***
- 6.7.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
- 6.7.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
- 6.8 ***The Prize may not be transferred from you to any other person or exchanged for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.***
- 6.9 ***Neither we, Builders, Game or Makro and any of its affiliates are responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 6.10 ***Neither we, Builders, Game or Makro and any of its affiliates are responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***

6.11 ***The Prize winner must sign an in-store indemnity when arriving for the trolley dash experience.***

6.12 ***The Prize will be subject to any additional store terms and conditions specified by Builders, Game or Makro and/or the supplier of the Prize.***

## 7. GENERAL

7.1 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents, consultants or Participating Retailers, where the context allows for it.

7.2 You cannot participate in the Competition if:

7.2.1 you are a director, employee, agent or consultant of Standard Bank; or

7.2.2 you are an immediate family member of any of the persons specified in clause 7.2.1; or

7.2.3 you are a supplier of any goods or services under the Competition.

7.3 These Terms are governed by the Consumer Protection Act 68 of 2008 (**CPA**) and any relevant data protection legislation.

7.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).

7.5 By entering the Competition, you are bound by these Terms.

7.6 ***We reserve the right to amend these Terms.***

7.7 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.

7.8 If the Prize winner agrees to it, we or may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.

7.9 ***If required by the Minister for Trade and Industry, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***

7.10 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to get assistance if you have a grievance.***

## **8. POPIA UNDERTAKING**

8.1 You hereby consent to us using and processing your personal information in accordance with the Protection of Personal Information Act 4 of 2013 (“POPIA”) in order to process your entry as stated herein as well as for any marketing and future promotions, if opted in.

8.2 You can refer our Privacy Notice available on our websites.

8.3 Any personal information relating to you and/or the winner will be used solely in accordance with the CPA and POPIA and will not be disclosed to a third party in contravention of POPIA.

8.4 By participating in the Competition, you consent to the sharing of your personal information with us.

8.5 By posting any content, images, or comments on any of our and/or a Participating Retailers public and/or social media platform or by sending any such content us, you consents to and gives us and/or the Participating Retailer a world-wide royalty free license to reproduce, modify, adapt and publish such content, images or comments for 12 (twelve) months from the date on which the Prize winner accepts the Prize for the purposes of promoting our and/or the Participating Retailers products and/or services.