## PROMOTIONAL OFFER TERMS AND CONDITIONS (TERMS)

| 1.  | Name of Promotion                       | Standard Bank UCount Rewards and SweepSouth Discount offer ( <b>Promotion</b> )  |
|-----|---|--|
| 2.  | Promoter                                | The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)  |
| 3.  | Start date                              | 00:00 on 18 December 2023  |
| 4.  | End date                                | 23h59 on 31 January 2024   |
|     | What we are offering (Offer)            | Member will receive R80 off the booking when using the promo code sent in the SMS  |
| 5.  | Who qualifies for the Offer             | Members who received the SMS with the promo code   |
| 6.  | Who does not qualify for the Offer      | All members who have not received the SMS with the promo code on the Standard Bank UCount Rewards programme as well as all members on the Standard Bank UCount Rewards for Business programme          |
| 7.  | How to accept the Offer                 | Use the promo code at check out on the SweepSouth website when making a new booking. The Promotion may not be used in conjunction with other promotions nor can it be used for an existing booking.    |
| 8.  | How many times you can accept the Offer | Once   |
| 9.  | How you will receive the Offer          | Promo code shared via SMS  |
| 10. | Other terms                             | You must:  • be 18 years old or older  • be a member of Standard Bank's UCount Retail Rewards programme (UCount Rewards) in Good Standing (as defined in the UCount Rewards terms and conditions); and |

| have received communication about this Promotion from |
|---|
| us.   |

## 11. GENERAL

- 11.1 Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 11.2 We are the promoter of the Offer. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 11.3 By participating in the Offer, you agree to be bound by:
- 11.3.1 these Terms;
- 11.3.2 the terms and conditions of any of our products or services that you sign up for as part of the Offer; and
- 11.3.3 any supplier terms and conditions (if applicable).
- 11.4 These Terms apply to the Offer and to all information (including promotional or advertising material that is published) in relation to the Offer.
- 11.5 We are not responsible for any loss or damage which you or any third party may suffer as a result of you taking up the Offer.
- 11.6 We are not responsible if you are not able to successfully take up the Offer for any reason, including because of an interruption in services or a technological failure.
- 11.7 We reserve the right to amend these Terms.
- 11.8 We can end the Offer with immediate effect with or without notice to you. If this happens, you waive (give up) any rights, which you may have against us and you will have no claim against us.

- 11.9 If there is a dispute in respect of these Terms or the Offer, our decision is final and binding and no correspondence will be entered into.
- 11.10 The Offer cannot be used together with any other similar offer or campaign promoted by us.
- 11.11 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 11.12 If the Offer involves any goods or services provided by a third party, the Offer will be subject to the third party's terms and conditions.
- 11.13 We must process your personal information to validate your entry and if you are a Offer winner, to make the Offer available to you. By entering the Promotion, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Promotion.
- 11.14 If the Offer winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Offer winner accepts the Offer. We will determine the nature and distribution of these materials. If a Offer winner does not consent to the publication of their name and/or photo, the Offer winner will still receive the Offer.
- 11.15 The Offer may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Offer with any other prize of a similar commercial value.
- 11.16 If required by the Minister for Trade, Industry and Promotion, the National Consumer Commission or for any other reason, we can end the Promotion immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.
- 11.17 Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.
- 11.18 The following people cannot participate in the Promotion:
- 11.18.1 directors, employees, agents or consultants of Standard Bank; or
- 11.18.2 immediate family members of any of the persons specified in clause 11.18.1;
- 11.18.3 suppliers of any goods or services under the Promotion.