

PROMOTIONAL OFFER TERMS AND CONDITIONS (TERMS)

1.	Name of promotion	Standard Bank Private Travel Offer (Offer)																														
2.	Promoter	The Standard Bank of South Africa Limited (Standard Bank/We/Us/Our)																														
3.	Start date	00h00 on 24 November 2023																														
4.	End date	23h59 on 31 May 2024																														
5.	What we are offering (Offer)	<p>When you book a domestic or international flight through the UCount Rewards Travel Mall and you pay using your Standard Bank Titanium, Platinum or World Citizen Credit Card, we will give you a % of the base fare (excluding airport taxes) back in Rewards Points.</p> <p>The offer applies to the total flight/s purchased in a Fixed Cycle and NOT per ticket in a Fixed Cycle.</p> <p>The % that you will receive will be based on your UCount tiering level and the Credit Card you use, as follows:</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th>Titanium</th> <th>Platinum for Professionals</th> <th>Platinum</th> <th>World Citizen</th> </tr> </thead> <tbody> <tr> <td>Tier 1</td> <td style="text-align: center;">5%</td> <td style="text-align: center;">10%</td> <td style="text-align: center;">10%</td> <td style="text-align: center;">15%</td> </tr> <tr> <td>Tier 2</td> <td style="text-align: center;">10%</td> <td style="text-align: center;">15%</td> <td style="text-align: center;">15%</td> <td style="text-align: center;">25%</td> </tr> <tr> <td>Tier 3</td> <td style="text-align: center;">20%</td> <td style="text-align: center;">25%</td> <td style="text-align: center;">25%</td> <td style="text-align: center;">30%</td> </tr> <tr> <td>Tier 4</td> <td style="text-align: center;">25%</td> <td style="text-align: center;">30%</td> <td style="text-align: center;">30%</td> <td style="text-align: center;">35%</td> </tr> <tr> <td>Tier 5</td> <td style="text-align: center;">50%</td> <td style="text-align: center;">50%</td> <td style="text-align: center;">50%</td> <td style="text-align: center;">50%</td> </tr> </tbody> </table> <p>The Offer is limited to a maximum spend value as follows on the base fare:</p> <ul style="list-style-type: none"> • Titanium = R3000 per Fixed Cycle • Platinum = R6000 per Fixed Cycle • World Citizen = R8000 per Fixed Cycle <p>A Fixed Cycle is the period of time that runs from the 16th day of one month until the 15th day of the following month.</p>		Titanium	Platinum for Professionals	Platinum	World Citizen	Tier 1	5%	10%	10%	15%	Tier 2	10%	15%	15%	25%	Tier 3	20%	25%	25%	30%	Tier 4	25%	30%	30%	35%	Tier 5	50%	50%	50%	50%
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		<p>For example:</p> <ol style="list-style-type: none"> 1. If you have a Titanium Credit Card you will receive a % back on the total flight/s purchased up to a maximum spend value of R3000, on the total base fares, in the Fixed Cycle. 2. If you have a Platinum Credit Card you will receive a % back on the total flight/s purchased up to a maximum spend value of R6000, on the total base fares, in the Fixed Cycle.
6.	Who qualifies for the Offer	<p>You must:</p> <ol style="list-style-type: none"> 6.1 be a Standard Bank Private Client (i.e. have a Prestige, Professional, Private or Signature transactional account) 6.2 be a member of UCount whose membership is in good standing 6.3 have an active Titanium, Platinum or World Citizen Credit Card (Qualifying Credit Card) 6.4 spend at least the following amounts on qualifying spend on your Qualifying Credit Card in the previous Fixed Cycle: <ol style="list-style-type: none"> 6.4.1 Titanium = R8 500 6.4.2 Platinum for Professionals = R8 500 6.4.3 Platinum for Private banking = R10 000 6.4.4 World Citizen = R15 000 <p>For example, if a Titanium Credit Cardholder books and pays for a flight on 12 December 2023, the customer must have spent R8 500 or more between 16 October 2023 and 15 November 2023 to qualify for the offer.</p>

7.	What qualifies as Credit Card spend	<p>The minimum Qualifying Credit Card spend is based on any qualifying purchases and transactions as follows:</p> <ul style="list-style-type: none"> • This is any spend on any qualifying purchase or online purchase • A qualifying purchase means any purchase excluding gambling, toll fees, cash advances, electronic funds transfers, inter account transfers and payments, cash withdrawals, foreign exchange purchases, cheques issued, stop and debit orders, fuel spend (except for Fuel purchases at Caltex/Astron Energy) and garage card transactions and any exclusions for specific Rewards Retailers as set out in the UCount Programme Rules
8.	Who does not qualify for the Offer	<ul style="list-style-type: none"> • Members of UCount Rewards for Business • Clients on other products that are not part of Standard Bank Private Banking i.e. MyMo, MyMo Plus, Sum(1), Achieva, Student Achiever, Elite and Wealth and Investment
9.	How to accept the Offer	Book a domestic or international flight through the UCount Rewards Travel Mall and pay using your Standard Bank Titanium, Platinum or World Citizen Credit Card.
10.	How many times you can accept the Offer	<p>As many times as you want, during the offer period.</p> <p>The Offer is limited to a maximum spend value on the base fare as follows:</p> <ul style="list-style-type: none"> • Titanium = R3000 per Fixed Cycle • Platinum = R6000 per Fixed Cycle • World Citizen = R8000 per Fixed Cycle
11.	How you will receive the Offer	<p>Rewards Points will be allocated on the last day of the month at the end of each Fixed Cycle following the purchase.</p> <p>For example, if a booking was paid on the 13th of January 2024, the Rewards Points will be paid out at the end of January 2024.</p>

		If a booking was paid for in the next Fixed Cycle, i.e. after 15 January, on 22 January 2024, the Rewards Points will be paid out at the end of February 2024 per that Fixed Cycle.
12.	Other terms	This Offer does not include payments for flights where you use your UCount Rewards Points to pay for the flight, whether as a full or part payment.

13. GENERAL

- 13.1 Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 13.2 We are the promoter of the Offer. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 13.3 By participating in the Offer, you agree to be bound by:
- 13.3.1 these Terms;
- 13.3.2 the terms and conditions of any of our products or services that you sign up for as part of the Offer; and
- 13.3.3 any supplier terms and conditions (if applicable).
- 13.4 These Terms apply to the Offer and to all information (including promotional or advertising material that is published) in relation to the Offer.
- 13.5 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you taking up the Offer.***
- 13.6 ***We are not responsible if you are not able to successfully take up the Offer for any reason, including because of an interruption in services or a technological failure.***
- 13.7 ***We reserve the right to amend these Terms.***

- 13.8 ***We can end the Offer with immediate effect with or without notice to you. If this happens, you waive (give up) any rights, which you may have against us and you will have no claim against us.***
- 13.9 If there is a dispute in respect of these Terms or the Offer, our decision is final and binding and no correspondence will be entered into.
- 13.10 The Offer cannot be used together with any other similar offer or campaign promoted by us.